



HOUSE OF COMMONS

PAAE 2

**Member's Reimbursement Form**  
Personal Additional Accommodation Expenditure (PAAE)

Office use only

Cost/Cat2

MCOOKFST

Allowance 514602

Supp/Res ID

16 JUN 2009

691708

Member's Name (CAPITAL LETTERS)

FRANK COOK

Constituency (CAPITAL LETTERS)

STOCKTON NORTH

**Claim details**

Month/period to be claimed

From

01/04/2009

To

30/04/2009

**Subsistence**

(No receipts required)

Number of nights spent away from main home

5

@ £25.00 per night £

125.00

Exp type/  
Cat5  
SA637

**Cost of accommodation**

2009/2010

Mortgage interest

£

~~167.00~~  
1250.00

514 631

Hotel

£

---

514 ---

Rent (inc deposits)

£

---

514 ---

Council Tax/rates

£

---

514 ---

**Fixtures, fittings and furnishings**

£

£

£

£

£

5890359 JE 22/6  
431870 MB 22/6

Total

£

---

514 ---

**Other household costs**

(e.g. service charges, utilities, telecommunications, maintenance and repairs)

see attached letter

~~Homeowner GB 18.71/12.02~~

£

~~31.29~~

Water (Monthly)

£

8.00

SA636

Boiler Gas (Monthly)

£

49.00

SA636

Electricity

£

107.39

SA636

~~Boiler Insurance~~

£

~~15.45~~

~~TV Licence~~

£

~~11.95~~

~~Cleaning~~

£

~~6.18~~

Total

£

229.26

514 636

Please securely attach required documentation e.g. invoices, receipts etc. in support of individual items equal to or in excess of £25.00 unless standing documents e.g. mortgage statements, rental agreements etc. have previously been lodged.

Grand Total

£

2025.10

164.39

1,589.39

**Authorisation and declaration**

- ✓ I confirm that the amounts claimed were incurred in respect of my additional home as reported to the Department of Resources.
- ✓ I confirm that the amounts claimed comply with the principles and rules contained in the Green Book.

Member's Signature

[Redacted Signature]

Date

13.06.09

**Data Protection**

The House of Commons Administration will process the information you provide on this form for the purpose of administering and accounting for the Members Estimate, making payments and keeping records in accordance with the rules agreed by the House of Commons and HMRC. The information will also be disclosed to the National Audit Office for audit purposes. The information may also be used within the House of Commons Administration or by its agents for the purpose of business analysis or research. For the purposes of the Freedom of Information Act 2000 the House of Commons Administration is a Public Authority and therefore the information it holds will fall within the scope of that Act. Under the Data Protection Act 1998, you have the right to see and receive a copy of any personal data that the House of Commons Administration holds about you. If you have questions about the contents of this notice or how your information is handled or about your rights under the Data Protection Act 1998, please call our Data Protection Officer on 020 7219 2032, who acts on behalf of the Data Controller (the Clerk of the House).

About filling in this form.

If you have any questions about this form, please call 020 7219 1340

Send your completed form to:

Operations Directorate, Department of Resources  
House of Commons, London SW1A 0AA



Bill date  
9 April 2009  
Account Number  
[REDACTED]

Water Services Bill  
Tel: 0845 9200 805

If you like the convenience of using online services, you can pay your bill, tell us you're moving and more, simply log on to [www.thameswater.co.uk](http://www.thameswater.co.uk)

JM0174086\_1S0P1\_3052  
AA80764/000062/000295

[REDACTED]  
MR F COOK  
[REDACTED]



**Water services charges**

We will continue to collect your agreed payment plan instalments of £8.00 by Direct Debit.

|   |   |             |
|---|---|-------------|
| Amount brought forward from previous bill |   | £33.30 CR   |
| <b>Service charges</b>                    | <b>9 October 2008 - 7 April 2009 (181 days)</b> |             |
|   | Volume charge £                                 | £28.52      |
|   | Fixed charge £                                  | £30.17      |
| Water                                     | 15 m <sup>3</sup> as detailed*                  |             |
| Wastewater                                | 15 m <sup>3</sup> as detailed*                  |             |
| <b>Payments received</b>                  | Summary of payments received (see breakdown)    | £60.00 paid |
| <b>Adjustments</b>                        | Customer credit                                 | 0.01 CR     |
| Balance carried forward                   |   | £34.62 CR   |

| Meter Readings | Meter number | Charged rate mm | Previous reading | New reading | Volume used m <sup>3</sup> |
|----------------|--------------|-----------------|------------------|-------------|----------------------------|
| 8 April 2009   | [REDACTED]   | 12              | 1008             | 1023        | 15                         |

We work out your average daily usage from 1 April 2009 using the new rate of 113.13p per m<sup>3</sup> for water and 55.76p per m<sup>3</sup> for wastewater. We charge water used and wastewater before 1 April 2009 at the old rate of 107.09p per m<sup>3</sup> and 51.93p per m<sup>3</sup> respectively.

**Your Direct Debit details...**

If your bank details have changed or you wish to change your direct debit details call us on 0845 9200 805

**Detail of payments received from 10 October 2008, thank you**

|            |        |
|------------|--------|
| 06/11/2008 | £14.00 |
| 08/12/2008 | £14.00 |
| 06/01/2009 | £8.00  |
| 06/02/2009 | £8.00  |
| 06/03/2009 | £8.00  |
| 06/04/2009 | £8.00  |

490

Mr F COOK MP



185 111



0945 23-07-08

FC Challenged this review on basis that current bill is "in credit" so why the need for increase?

Contact us online at:  
[britishgas.co.uk/contactus](http://britishgas.co.uk/contactus)

Call us on: 0845 078 0056

Please make sure you have an up-to-date meter reading and your customer reference number to hand when you call.

Write to: British Gas, PO BOX 3055, Eastbourne, BN21 9FE

Your Customer Reference Number:

Or Reference Number:

Date:  
1 July 2008

## We've just reviewed your gas payment plan and we need to adjust your payments.

Dear Mr Cook Mp

No one likes getting bigger bills than they expected. So to make sure there are no surprises when British Gas bills arrive, we regularly review our customers' payment plans. Twice a year we look at the cost of the gas you've been using, as well as what you're likely to spend for the rest of your plan.

If the cost is higher than when we calculated your current payment, we will amend your future payments to spread the increase until the end of your plan.

### Your new Direct Debit payment.

Now that we've completed your interim review, we can see that your payments will have to increase. There's no need for you to contact us or do anything for this to happen - we take care of it all for you.

Previous Monthly Payment £29.00

New Monthly Payment 

Date of First New Payment: 5th August 2008

1495 Special 0945 23-07-08  
to be implemented 05/08/08

If you want to see how payments are calculated, just visit us at [britishgas.co.uk/answers](http://britishgas.co.uk/answers) where you'll find all the answers.

### We'll take care of everything for you.

We'll make this as easy as possible, so there's no need to call. We'll contact your bank or building society to arrange everything for you.

### Like to lower your bill?

If, like everybody else, you'd like to use less energy, then you'll be pleased to hear that there could be simple ways to do this. To help, we'd be glad to give you a personalised Energy Savers Report for your home and other free energy efficiency advice. Find out more at [britishgas.co.uk/ee](http://britishgas.co.uk/ee).

We'll continue to work very hard to make sure that you're always paying the right amount, and that it's the lowest possible for the gas you use.

Thank you for choosing British Gas. We're delighted you're one of our customers.

Yours sincerely



Phil Bentley  
Managing Director

118080398271

## What you paid - thank you

|              |            |        |
|--------------|------------|--------|
| Direct Debit | 2 Feb 2009 | £34.00 |
| Direct Debit | 2 Mar 2009 | £34.00 |
| Direct Debit | 1 Apr 2009 | £34.00 |

**Total payments £102.00**

## Electricity you've used this period

Meter number: [REDACTED]

|  |              |                    |
|--|--------------|--------------------|
| 6 Jan 09 - actual                              | <b>52627</b> | We read your meter |
| 30 Mar 09 - actual                             | <b>53585</b> | We read your meter |
| <b>= 958.00 kWh used over 84 days (actual)</b> |              |                    |
| First 115 kWh x 22.799p                        |              | £26.22             |
| Next 843 kWh x 11.059p                         |              | £93.23             |

**Total cost of electricity used £119.45**

One unit of electricity used = 1 kilowatt hour (kWh)

## Your discounts

|                        |                  |
|------------------------|------------------|
| Direct Debit           | £8.77 cr         |
| Dual Fuel              | £3.29 cr         |
| <b>Total discounts</b> | <b>£12.06 cr</b> |

## The cost of electricity isn't just the price of fuel\*\*

|               |  |
|---------------|--|
| Price of fuel | 53% Wholesale electricity                        |
|               | 24% Delivery to your home                        |
|               | 13% Costs to service your account                |
|               | 5% VAT   |
|               | 3% Government obligation to help the environment |
|               | 2% Profit  |

\*\*Above example based on industry average consumption of 3,300 kWh per year based on average regional prices. Costs are indicative as at February 2009.

**£107.39**

## Electrical emergency or power cut?

Call **0800 028 0247** (24 hours)

The company responsible for the electricity supply delivery network is EDF Energy Networks, Fore Hamlet, Ipswich, Suffolk, IP3 8AQ.

## Your electricity supply number

S [REDACTED]

London Electricity Pricing Area. Accuread read your meter.

## Getting in touch with us

Write to **British Gas PO BOX 3055, Eastbourne BN21 9FE**

Central heating enquiries: **0845 672 2122**

## What to do if you have a complaint

**Step 1** Please contact us on 0800 072 8631, go to [www.britishgas.co.uk/mycomplaint](http://www.britishgas.co.uk/mycomplaint), or write to British Gas Customer Solutions Team, PO BOX 3054, Eastbourne BN21 9FD. We will do all we can to resolve your issue straight away.

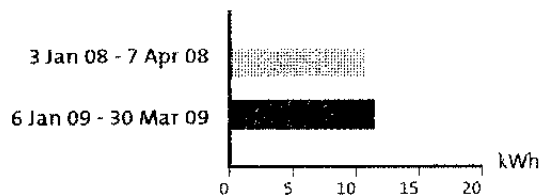
**Step 2** If you remain dissatisfied, please write to: Adele Barker, Customer Service Director, British Gas, PO BOX 3054, Eastbourne BN21 9FD.

If following steps 1 and 2 you are still dissatisfied you may contact the Energy Ombudsman on 0845 055 0760 (Textphone 18001 0845 051 1513), or via [www.energy-ombudsman.org.uk](http://www.energy-ombudsman.org.uk). The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. Their final decision is binding on the energy supplier, not the customer.

## Advice?

Consumer Direct, the Government's helpline for consumer advice, offers clear, practical and impartial help and advice. You can call on 08454 04 05 06 or go to [www.consumerdirect.gov.uk](http://www.consumerdirect.gov.uk).

## Daily average of the electricity you've used



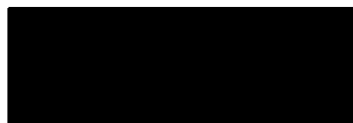
The above include estimate readings.

To get a large print, talking or braille bill or to join our Home Energy Care register call 0800 072 8625 (Textphone 18001 0800 072 8626)

TCR0027

437

Mr F COOK MP



020 111



544540380581



## Your electricity statement - actual

### Contact us

**0800 048 0101****Freephone\***

Mon - Fri, 8am - 8pm, Sat, 8am - 6pm.

Please have your latest meter reading handy.

**Planning on moving home?**

Call the number above and press 1

**britishgas.co.uk/billing**

To manage your account on line

Customer reference number

**Statement date:**

1 April 2009

**Statement period:**

06 Jan 09 - 30 Mar 09

**You're on Fixed Price 2011**

Supply address:



### Before this statement

|                                |                    |
|--------------------------------|--------------------|
| Balance of your last statement | £6.59<br>in credit |
|--------------------------------|--------------------|

### This statement

|  |                                  |
|--|----------------------------------|
| <b>Balance brought forward</b>             | <b>£6.59</b><br><i>in credit</i> |
| <b>What you paid</b>                       | <b>£102.00</b>                   |
| <b>Electricity you've used this period</b> | <b>£119.45</b>                   |
| <b>Your discounts</b>                      | <b>£12.06</b><br><i>credit</i>   |
| <b>VAT at 5%</b>                           | <b>£5.36</b>                     |
| <b>Your new account balance</b>            | <b>£4.16</b><br><i>in debit</i>  |

For further details please turn over →

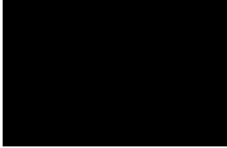
### Message board

#### Peace of mind for your electricity prices

By signing up to Fixed Price 2011, you have certainty over your electricity prices. We hope you'll continue to enjoy the peace of mind knowing that despite the continued volatility in the energy market, your prices remain protected until 30 September 2011.

**PRIVATE AND CONFIDENTIAL**

Frank Cook MP



Tel : 0207 219 [REDACTED]  
Fax : 0207 219 [REDACTED]  
Email : [REDACTED]@parliament.uk

19 June 2009

Dear Mr Cook

**Personal Additional Accomodation Expenditure (PAAE)**

Thank you for your PAAE claims dated 13 June 2009. I enclose copies for ease of reference.

I refer to the previous correspondence from Andrew Walker, Director General of Resources, dated 21 May 2009 informing Members of the changes to the rules relating to allowances as decided by The Members Estimate Committee, following Mr Speaker's statement of 19 May.

Effective from 20 May Members may now only use PAAE to claim rent, including ground rent, hotel accommodation, overnight subsistence, mortgage interest (which will be capped at £1,250 per calendar month), council tax, service charges, utility bill (gas, water, electricity, oil, telephone calls and line rental), insurance (buildings and contents).

Therefore, we can no longer reimburse mortgage interest over £1,250 per month or the costs of Boiler Insurance, TV Licence, Cleaning and Homeserve GB for claims received after 1 June 2009 and I have reduced your claim by £971.42.

If you have any questions concerning this matter then please contact the Enquiry & Advice team on the numbers shown above.

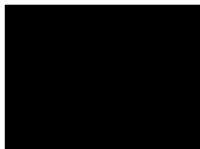
Yours sincerely



**Validation Officer**

**PRIVATE AND CONFIDENTIAL**

Mr Frank Cook MP



Tel : 0207 219 [REDACTED]  
Fax : 0207 219 [REDACTED]  
Email : [REDACTED]@parliament.uk

16 June 2008

Dear Mr Cook

**Constituency Office**

Our records show that in addition to running costs relating to your constituency office at the [REDACTED] you have claimed full utility costs (i.e gas, electricity and water), alarm system maintenance and council tax for your main home at [REDACTED]

With reference to the Green Book (section 5.12.9), Members are permitted to use an office in their main home. However, Members would normally be expected to claim for a proportion of additional costs incurred in running the office and not full costs.

Please note that council tax (as with any leasing or mortgage costs) is not an allowable cost to charge to your Incidental Expenses Provision. We therefore request the repayment of £1,444.09 in relation to council tax previously reimbursed from 2007/08 allowance.

I would be grateful if you would clarify your office arrangements and method of claim.

If you have any questions about this matter please contact [REDACTED] on the number listed above.

Yours sincerely



**Assistant Validation Officer**

DIRECTOR GENERAL OF RESOURCES **ANDREW WALKER CPFA**  
ELIZABETH HONER (DEPUTY DIRECTOR)  
DIRECTORATES: **TERRY BIRD** (OPERATIONS) **CHRIS RIDLEY MBA FCCA** (FINANCIAL MANAGEMENT)  
**HEATHER BRYSON MA FCIPD** (HUMAN RESOURCE MANAGEMENT & DEVELOPMENT)  
DEPARTMENT OF RESOURCES HOUSE OF COMMONS LONDON SW1A 0AA



INVESTOR IN PEOPLE



HOUSE OF COMMONS

**PAAE 2**

**Member's Reimbursement Form**  
Personal Additional Accommodation Expenditure (PAAE)

Office use only

Costc/Cat2

M

Allowance 514602

Supp/Res ID

691709

16 JUN 2009

Member's Name (CAPITAL LETTERS)

FRANK COOK

Constituency (CAPITAL LETTERS)

STOCKTON NORTH

**Claim details**

Month/period to be claimed

From 01 05 2009 To 31 05 2009

**Subsistence**

(No receipts required)

Number of nights spent away from main home

8

@ £25.00 per night £

200<sup>00</sup>

Exp type/  
Cat5  
514637

**Cost of accommodation**

~~2009/2010~~

Mortgage interest

£ 1670<sup>84</sup>

514 631

Hotel

£ 1250

514 ---

Rent (inc deposits)

£ -

514 ---

Council Tax/rates

£

514 ---

**Fixtures, fittings and furnishings**

5890358  
JE  
22/6

431869

MB 22/6

Total

£

514 ---

**Other household costs**

(e.g. service charges, utilities, telecommunications, maintenance and repairs)

see attached letter

~~Homesave GB 1877/1252~~

£ 31<sup>29</sup>

514636

Water (Monthly)

£ 8<sup>00</sup>

514636

Brit Gas (Monthly)

£ 49<sup>00</sup>

~~Boiler Insurance~~

£ 15<sup>45</sup>

~~TV Licence~~

£ 11<sup>95</sup>

~~Cleaning~~

£ 6<sup>18</sup>

Total

£ 121<sup>87</sup>

514636

57<sup>00</sup>

Please securely attach required documentation e.g. invoices, receipts etc. in support of individual items equal to or in excess of £25.00 unless standing documents e.g. mortgage statements, rental agreements etc. have previously been lodged.

Grand Total

£ 1792<sup>71</sup>

1507<sup>00</sup>

**Authorisation and declaration**

- ✓ I confirm that the amounts claimed were incurred in respect of my additional home as reported to the Department of Resources.
- ✓ I confirm that the amounts claimed comply with the principles and rules contained in the Green Book.

Member's Signature

[Signature]

Date

13 06 09

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Send your completed form to:

Operations Directorate, Department of Resources  
House of Commons, London SW1A 0AA



**PRIVATE AND CONFIDENTIAL**

Frank Cook MP



Tel : 0207 219 [REDACTED]  
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Email : [REDACTED]@parliament.uk

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Yours sincerely

[REDACTED]  
**Validation Officer**