



COUNCIL TAX BILL 2009/10

COUNCIL TAX SECTION
 PO Box 782
 BROMLEY
 BR1 3YE
 Tel. 020 7525 1850
 Email: soucounciltaxuk@liberata.com

Account Number: [REDACTED]
 Date of Issue: 10th March 2009

P166890 10344 1/1

MR ROGER BERRY

[REDACTED]

06900

Address of property if different to billing address:

[REDACTED]

Reason for Issue: Annual

Your property is in Council Tax band E. The amount due for the year 2009/10 for this band is 1493.51. This represents an overall increase of 0.0% on the previous year.

London Borough Of Southwark	£1114.84	Percentage Increase	0.0%
Greater London Authority	£378.67	Percentage Increase	0.0%

Charge For Period	Band E	01-APR-2009	31-MAR-2010	£1493.51
10% 2nd Home Unoccupied & Furnished		01-APR-2009	31-MAR-2010	£-149.35
Amount you must pay				£1344.16

Councils and Fire Authorities are required to have regard to economy, efficiency and effectiveness in their actions. An efficiency saving occurs when the cost of an activity falls, but its effectiveness is not reduced. By the end of March 2009, efficiency savings achieved since April 2008 are forecast to be:

	Efficiency Savings	as a % of 2007/08 spend
London Borough of Southwark	£9,465,000	1.9%
London Fire and Emergency Planning Authority	£4,724,000	1.1%

These efficiencies equal £105 for the average Band D dwelling

INSTALMENTS TO BE PAID BY: DIRECT DEBIT 25TH OF MONTH MONTHLY
 FIRST INSTALMENT DUE ON 25/04/2009
 OTHER INSTALMENTS DUE FROM 25/05/2009 TO 25/01/2010

1 X £138.16 —
 9 X £134.00

Your British Gas HomeCare agreement

Here's what you've chosen

	£
HomeCare 200 Caring for your central heating	310.80
Kitchen Appliance Care Caring for your Gas Hob	39.00
TOTAL	349.80
Direct Debit Discount	-6.00
Your payments summary The total annual charge for your services	343.80

Your first monthly Direct Debit to British Gas £28.65

Your HomeCare number

Letter reference

Agreement Address

This agreement runs from

4 November 2008 -
3 November 2009



Any Questions?

0845 7 365 100

Tel. outside UK (International)
+44 1698 802 101

Bank/Building Society

Co-Op, P O

Sort Code:

Account Number:

Originator Identification

Number:

Your Direct Debit schedule

2 December 2008	£28.65
2 January 2009	£28.65
2 February 2009	£28.65
2 March 2009	£28.65
2 April 2009	£28.65
2 May 2009	£28.65
2 June 2009	£28.65
2 July 2009	£28.65
2 August 2009	£28.65
2 September 2009	£28.65
2 October 2009	£28.65
2 November 2009	£28.65



Mr R. Berry



061 111

490



British Gas



Dear Mr Berry

This is to let you know about your HomeCare 200 agreement.

There's nothing you need to do to continue the peace of mind you've enjoyed over the past 12 months.

Although you're not entitled to our no usage bonus (as stated in your Terms & Conditions), if this year is trouble-free and you don't need to call on one of our expert engineers, you'll receive your discount at your next renewal.

Just to confirm: your first payment for next year's agreement will be on 2 December 2008 for £28.65, followed by 11 payments of £28.65. You can see the details on the back of this letter.

HomeCare 200 gives you the reassurance of:

- Maintenance and repair to your whole central heating system.*
- Unlimited call-outs.
- NOW, in 8 out of 10 cases, same day call outs are guaranteed if you have no heating or hot water.†
- Parts and labour costs included.*
- An Annual Service of your whole central heating system.*
- 24-hour, 365 day manned customer helpline.

If we haven't already arranged your Annual Service*, which ensures your appliances are working safely and efficiently, we'll be in touch with you about it soon.

Thank you for your continued custom with British Gas.

Yours sincerely



Gordon Morrison
Home Services Manager

*Subject to terms and conditions

†Same-day call outs if you call before 9.30am

Your HomeCare number



Letter reference



Date

30 September 2008



Need to call us out?

0845 9 500 400

Any Questions?

0845 7 365 100

Tel. outside UK (International)

+44 1698 802 101



Our Address

HomeCare Membership Office,
Bothwell Road, Uddingston
Glasgow, G71 7UD

If you use a text phone,
Please call

Breakdowns and servicing
180010845 070 0179

Membership Enquiries
180010845 070 0178

If you'd like this letter in large
print, Braille or audio cassette,
please call
0845 7 365 100



Lloyds TSB Insurance
Tredegar Park
Newport
South Wales NP10 8SB

Enquiries 0845 3000 141
Claims 0845 3001 520
Date 05/09/2008

Mr R Berry



Your policy number



93/737

It's time to renew your home insurance cover

Dear Mr Berry

Your home insurance is due for renewal on 01/10/2008, and I'm pleased to say that next year, the cost of your Lloyds TSB insurance buildings and contents policy will be £489.34 a year. Your first monthly premium will be £40.87 followed by 11 monthly payments of £40.77 each month thereafter. I've enclosed all the information you need to ensure your home is protected for another year.

As you know, your Lloyds TSB Insurance policy includes new-for-old contents cover, rapid and usually form-free claim procedures and 24-hour helplines - there are also same-day claims payments for all Lloyds TSB current account customers. These are just some of the reasons why we are chosen and trusted for over 3 million home insurance policies, making us Britain's most popular home insurance provider.*

Your renewal premium

As you can see, your premium has risen since last year. We have had to apply a general increase to premiums, which we've kept as low as possible, to cover inflation and the rising external costs of claims, for example building repairs and the escalating costs for replacing damaged items. However, we are always looking at ways to reduce these costs through improved customer service and sourcing competitive suppliers. Please be assured that we are making every effort to provide you with a competitive rate, tailored to your individual home and circumstances.

Substantial discounts

Your premium reflects the discounts for which you have qualified, including:

- A no claim discount for buildings of 35% and contents of 35% .
- A further 12% discount because you have both buildings and contents insurance.
- If you have a working intruder alarm, remember that you can qualify for a further 10% discount on your contents premium. If you have had one installed in the last year, telephone us now on 0845 3000 141 and we can adjust your premium for the coming year.

And remember, when you choose to pay by Direct Debit you can also take advantage of 0% interest on your payments.

continued over the page