



Additional Costs Allowance

ACA2

09/10

Member's claim form

18 MAY 2009

About filling in this form

- For details of costs you can claim for, see Green Book section 11.1.
- If you have any doubt about whether you can claim for a cost, please call 020 7219 1340.

514602
514500
A 876704

Your details

Name in CAPITAL LETTERS

SIR. MICHAEL LORD

Constituency

C. Suffolk + N. Ipswich

Office use only

Costc

M L O R D M S U

Supp/Res ID

Claim details

You can only claim for

- costs you have actually paid
- additional expenses wholly, exclusively and necessarily incurred to enable you to stay overnight away from your only or main home for the purpose of performing your Parliamentary duties.

Please list

- all items costing £250 or more and include receipts – except for food, for which receipts are not required.

Please attach

- receipts or invoices for any hotel cost even if it is less than £250.

427972
MB 016

Period of claim

from 1 1 4 109 to 30 1 4 109

Total cost of hotel stays attach all receipts

£ ~~156~~ : ~~53~~ p

Mortgage payments (interest only) or rent

£ 514631 106 : 68 p

Food

£ 514636 : p

Utilities

£ 514636 495 = 02 - Essex Suffolk water
354 = 11 - Anglian water

Council Tax/Rates

£ 514633 2,372 : 67 p

Telephone and telecommunications

£ 514636 120 : 54 p

Cleaning

£ : p

514636 = £1,971.20

Service/maintenance

£ : p

Repairs/insurance/security

£ : p

Other

£ 514636 571 : 17 p ✓

▶ please specify

Electricity

Other

£ 514636 430 : 36 p

▶ please specify

Domestic Fuel Oil

Other

£ : p

▶ please specify

Total

£ 3,450 : 53 p

BM.



ESSEX & SUFFOLK WATER

Your water services bill

34012 1115870000<9734>_S9734-PK9734/LL 09734

MR & MRS M. N. [REDACTED]



47553

During March and April our telephone lines will be open 8am - 7pm Monday to Friday and 8am - 3pm Saturdays.

Billing enquiries
0845 782 0111

Issue Date: 21/02/2009

Website and online billing
www.eswater.co.uk

Payment difficulties?
Please contact us

Please quote your customer reference number when making payment
Customer Reference Bill Number



Property Address:



Period:

01/04/2009 to 31/03/2010

WATER CHARGES

Fixed @ £42.50 per year

Rateable Value Charge £409 @ 110.64p in the £

£
42.50
452.52

TOTAL 495.02
VAT 0.00

TOTAL DUE £ 495.02

1ST INSTALMENT DUE ON 01/04/2009 £ 247.51
2ND INSTALMENT DUE ON 01/10/2009 £ 247.51
(PLEASE NOTE NO REMINDER WILL BE ISSUED FOR THE SECOND INSTALMENT)

Form ref. E25809

How to contact us



By telephone
Billing queries- If you have a question about

your bill, please call us on **08457 91 91 55** with your bill handy. Lines are open from 8am to 8pm Monday to Friday and from 9am to 1pm on Saturdays. Please note: your call may be recorded for training purposes only.

Water and wastewater services- If you have any operational queries about the service we provide, please call us on **08457 145 145**. This number is available 24 hours a day.

To report a leak or burst on our water mains- If you spot a leak or burst, please call our leakage helpline on **0800 771 881**.



Minicom service- we offer a text phone service for customers with speech or hearing difficulties. If you

have a text phone, call us on **0800 917 5901**.



By e-mail
Take a look at our website: www.anglianwater.co.uk and email us at

AnglianWaterCustomerServices@anglianwater.co.uk



In writing or by fax
You can write to us at **Anglian Water, Customer Services, PO Box 770, Lincoln LN5 7WX** or fax us

on **01522 341 321**. Please quote your account number on all correspondence and we will send you a reply (where appropriate) within our *Guaranteed Standards of Service*.

Customer service



Are you moving?
If you are moving house, please give us five working days notice by telephone

or 10 working days notice by letter so that we can send you a new statement.

Surface water drainage charges
If none of the surface water from your property, either directly or indirectly, returns to our wastewater system, you may be able to pay a lower standing charge. Visit our website: www.anglianwater.co.uk for more details or call **08457 91 91 55**.

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Codes of practice

A full copy of our Codes of Practice is available on our website www.anglianwater.co.uk or by calling **08457 91 91 55**.

WaterCare

This is a confidential register of customers who have special requirements and have asked for that little bit of extra help or assistance. We offer:

- Special arrangements during periods of interruption to water supplies for those customers who need a constant water supply for medical reasons.
- Braille or large print bills for those who have difficulty reading their bills.
- Text telephone service for those who have speech or hearing difficulties.
- Registration of a 10 character password with us for extra security.

For more information, or to register either yourself or a relation as a Watercare customer, call us on **08457 91 91 55** or visit our website: www.anglianwater.co.uk.

If you have a problem or complaint about our service
If you're not happy with any part of our service, please tell us - we want to know and put things right for the future. The first point of contact is our Customer Services Team on **08457 91 91 55**.

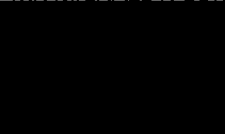
Independent help

Consumer Council for Water
This is an independent body set up to look after the interests of water customers. It can be contacted at: Consumer Council for Water, Ground Floor, Carlyle House, Carlyle Road, Cambridge, CB4 3DN.
Telephone **08457 95 93 69**
or **01223 323889**
Email eastern@ccwater.org.uk.

anglianwater

120524749-Y-ABIL 47553221 20244/20244/1

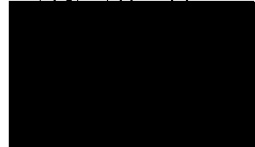
MR MICHAEL N LORD



Account date

21 Feb 09

Premises supplied



Period of charge

1st April 09 - 31st March 10

Total sewerage charge £354.11

Bill amount

£354.11

Payment of the bill amount is now due and should reach us by 2 Apr 09.

You can pay either **£354.11** to clear the bill amount or **£177.54** for the period to 30 Sep 09.

For billing enquiries
please phone:

08457 919155

Account number:



Lines are open:

8am to 8pm

(Monday to Friday)

9am to 1pm (Saturday)

View your bills on-line

Anglian Water now offers customers the option to view and pay their bills on-line. For more information visit our website www.anglianwater.co.uk



Direct Debit

It's the simplest, most convenient way to pay and now it's even easier to set up! Instant access; no waiting to talk to someone and no letter to post! Call us on **08457 91 91 55** with your Anglian Water account number, your bank account number and sort code.

A breakdown of your bill can be found on the following pages

These charges are due to Anglian Water Services Ltd. Registered Office: Anglian House, Ambury Road, Huntingdon, Cambridgeshire PE29 3NZ. Registered in England 2366656.

VAT Reg. No: 514060002



Mid Suffolk District Council

Council Offices, 131 High Street
Needham Market, Ipswich IP6 8DL

Date Issued: 13/03/2009
Tel: 08456 034713
Fax: 01449 724890
email: ctax@midsuffolk.gov.uk

Mr M N Lord
 [Redacted]
 [Redacted] ✓
 47553221 / 8632

Address and Band of property giving rise to charge:

[Redacted]
 [Redacted] **Band G**
 Account Reference: [Redacted]
 Property Reference: [Redacted]

COUNCIL TAX BILL - 2009/2010

The Annual Council Tax for your property band is calculated as follows:-

		% change on last year
Suffolk County Council	£1,833.60	2.4%
Suffolk Police Authority	£260.10	4.3%
Mid Suffolk District Council	£245.82	3.5%
Mellis	£33.15	-0.5%

The Total Amount Payable by you is made up as follows:

Council Tax for period 01/04/09 to 31/03/10	£2,372.67
Net Liability for Year	£2,372.67

Amount Payable by you for this financial year **£2,372.67** ✓

Reason for Bill: Annual Bill

PLEASE NOTE: Payment vouchers are no longer being sent. Please ensure the account reference from your demand is quoted when making payments. Alternatively, complete the direct debit instruction included with your bill.

PAYMENT INSTRUCTIONS

14/04/2009	£1,186.67
14/10/2009	£1,186.00

EFFICIENCY INFORMATION

Councils are required to have regard to economy, efficiency and effectiveness in running their services. By the end of March 2009, efficiency savings achieved since April 2008 are forecast to be:

	Saving	As a % of 2007-08 spend
Mid Suffolk District Council	£1,727,000	14.3%
Suffolk County Council	£43,556,000	10.4%
Suffolk Fire and Rescue Authority	£628,000	2.8%



Bringing it all together



47553221

Your account number



Bill number



Date
19 April 2009



MR M LORD



If you have a query
please see reverse for
our contact details.

Your BT bill

for

Total now due £ 120.54

*Please make sure we receive the total now due by
30 April 2009.*

We've revamped Friends & Family.

See last page of this bill or BT Update
for more details of great new savings
on calls to mobiles and international
numbers with Friends & Family.
Or go to www.bt.com/friends

pd. 22/4/09
m

H1H2

sheet 1 of 3

00003156

Calls to 0845 and 0870 numbers
are free at the weekend within
your calling plan call time.
Excludes indirect access
and ISP dial up numbers.
See www.bt.com/calls



Date of Bill
2 April 2009
This is not a tax invoice ✓

Any questions?

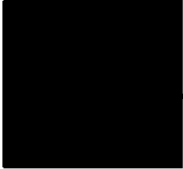
Call us on
0845 052 0000

We're open Monday to Friday
8.00am until 8.00pm and Saturday
8.00am until 6.00pm.

Account number
[Redacted]

005436 009325 POU4874A 47553 BQW223 261017011

Mr & Mrs M Lord



Electricity bill

For electricity supplied to [Redacted]
Date of this bill 2 April 2009 (We sent your last bill on 16 January 2009)

We have read your meter

Latest electricity readings **49242** on your Night rate and **2093** on your Day rate. Both read by us on 1 April 2009.

Please pay **£571.17**

Please pay now using the payment slip below. Alternatively, you can find details of our other payment methods on the back of this bill. Please make cheques out to 'E.ON' and write [Redacted] (your account number) on the back.

Your prompt payment discount: we didn't receive payment for your last bill on time, so you've missed out on a 3% discount off this bill. To get 3% off your next bill, please pay within 14 days of the date of this bill. (This doesn't affect the discount you get because your home doesn't have mains gas, you'll continue to get this automatically).

See the back for a summary →

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bank giro credit



Girobank
Girobank plc, Merseyside G1R 6AA

E.ON

Reference

Credit account number

Amount due
No fee payable at PO counter ✓

£ 571.17

Cheque payable to POST OFFICE LTD

Signature

Cash

Date

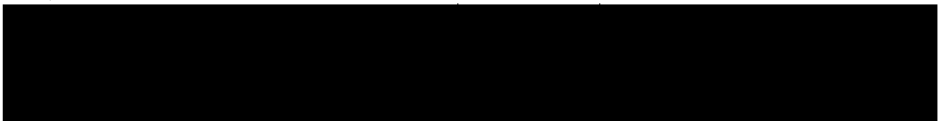
Cheque

£

NatWest Collection A/C E.ON UK PLC

Please do not write below this line or fold this payment slip

880 0201



INVOICE TO
MRS J LORD



DELIVER TO
MRS J LORD



AREA :
TEL :
ALT TEL :

PRODUCT DESCRIPTION	QUANTITY	UNIT PRICE	VAT RATE %	VAT £	VALUE £
G10 KERO	1301 1229	33.35P	5.00	20.49	409.87
DELIVERY INSTRUCTIONS: VEH No: [REDACTED] DRIVER: [REDACTED]		TOTAL INCL. VAT		430.36	
FILL UP KEY IN DOOR. KEITH ADV DEL 31.03		CREDIT CHARGE		24.58	
THE CREDIT CHARGE MAY BE DEDUCTED OFF INVOICE TOTAL IF PAID WITHIN 3 DAYS			PAYMENT DUE BY		TOTAL AMOUNT DUE £
			31/03/09		454.94

LITRES FINISH

YOUR SALE No.

INVOICE/DELIVERY NOTE

A/C No. [REDACTED]
TKT No. [REDACTED]

DELIVERY DATE
31/03/2009
ORDER DATE
30/03/2009
ORDER No.

RECEIVED DELIVERY

N.S.A

PAYMENT RECEIVED BY

£

CASH CHEQUE



CONDITIONS OF SALE ON REVERSE OF INVOICE
WARNING: ONLY DERV. & MOTOR SPIRIT TO BE USED AS ROAD FUEL
SIGHT GAUGE TURNED OFF FOLLOWING DELIVERY
VAT No. G [REDACTED]