



09 SEP 2008 09:55:00

Member's claim form

About filling in this form

- For details of costs you can claim for, see *Green Book* section 3.
- If you have any doubt about whether you can claim for a cost, please call 020 7219 1340.

062207

Your details

Name in CAPITAL LETTERS

JULIE MORGAN

INV. A

Constituency

CARDIFF NORTH

514602

514500

Office use only

Costc

M M O R G A N J C A

Supp/Res ID

Claim details

You can only claim for

- costs you have actually paid
- additional expenses wholly, exclusively and necessarily incurred to enable you to stay overnight away from your only or main home for the purpose of performing your Parliamentary duties.

Please list

- all items costing £250 or more and include receipts – except for food, for which receipts are not required.

Please attach

- receipts or invoices for any hotel cost even if it is less than £250.

58 45 964

8M 11/9

Period of claim

from 1 1 4 1 0 8

to 30 1 6 1 0 8 (x3)

Total cost of hotel stays attach all receipts

£ : p

£ 725 : 7 p ✓

382769
16/9/08

(interest only) or rent

Food

£ 280 : 0 p

Utilities

£ 257 : 87 p ✓ Thames Water

£ 20 : 28 p ✓ Gas

£ 47 : 92 p ✓ Electricity

Council Tax/Rates

£ 1509 : 58 p ✓ Council Tax

Telephone and telecommunications

£ 50 : 12 p ✓ telephone

£ 139 : 50 p ✓ tv licence

Cleaning

£ : p

Service/maintenance

£ : p

Repairs/insurance/security

£ 141 : 00 p ✓

Pintico Plumbers (emergency)

Other

£ : p

▶ please specify

Other

£ : p

▶ please specify

Other

£ : p

▶ please specify

Total

£ 3169 : 97 p ✓

continued on page 2

BM

Details of second home *if applicable***Address of second home***for Additional Costs Allowance*

Postcode

Declaration

I confirm that I incurred these costs wholly, exclusively and necessarily to enable me to stay overnight away from my only or main home for the purpose of performing my duties as a Member of Parliament.

Signature

MP

Date

6 - 9 - 08.

Data protection

The House of Commons Administration will process the information you provide on this form for the purpose of administering and accounting for the Members' Estimate, making payments and keeping records in accordance with the rules agreed by the House of Commons and the Inland Revenue. The information will also be disclosed to the National Audit Office for audit purposes. The information may also be used within the House of Commons Administration or by its agents for the purpose of business analysis or research.

For the purposes of the Freedom of Information Act 2000 the House of Commons Administration is a Public Authority and therefore the information it holds will fall within the scope of that Act.

Under the Data Protection Act 1998, you have the right to see and receive a copy of any personal data that the House of Commons Administration holds about you. If you have questions about the contents of this notice or how your information is handled or about your rights under the Data Protection Act 1998, please call our Data Protection Officer on 020 7219 2032, who acts on behalf of the Data Controller (the Clerk of the House).

Send your completed form toValidation Team, Operations Directorate,
Department of Finance & Administration, House of Commons, London SW1A 0AA

TV LICENSING

It's simple to renew your TV Licence online, and it takes just minutes to do.

1. Go to www.tvlicensing.co.uk with your TV Licence number [REDACTED] and bank details to hand
2. Click on 'Buy or renew your TV Licence'
3. Choose from Direct Debit or credit or debit card payment options
4. Click on 'Email my TV Licence to me'

You can choose from yearly, quarterly or monthly Direct Debit, which are described in detail overleaf.

Also overleaf you will find other ways to pay for your TV Licence, including using the payment slip below if you wish to pay at a PayPoint outlet or by post.

www.tvlicensing.co.uk 

More and more people choose to renew their TV Licence online

We can now send you your TV Licence by secure email

REN1/E/04/08/E

You'll find our website straightforward and easy to use.

Plus it meets all industry-recommended security standards, so it's a totally safe way to pay.

Automatically renew your licence with Direct Debit.

- With Direct Debit, you need only visit our website once to set it up and then never worry about renewing your TV Licence again.
- Simply go online with your TV Licence number and bank details to hand.
- The moment you set up your Direct Debit your property and those living in it will be licensed.
- We'll send you a Direct Debit payment plan with your TV Licence showing exactly how much and when payments will be taken out of your account.
- Choose to receive your TV Licence by email and this could be the last piece of paper correspondence you receive from us.

Choose from yearly, quarterly or monthly Direct Debit

It takes just minutes to set up at www.tvlicensing.co.uk

Z046/SS/020/1/0/0042867M

REN1/E/04/08/E

MR H R MORGAN [REDACTED]

Renewal notice

29/232-006773/000377:002-A

49040

Mr H R Morgan



Dear Mr Morgan,

**Please renew your TV Licence before it expires
on 31 May 2008. It's easiest to do this online.**

It's important that you renew your TV Licence in order to continue using TV receiving equipment legally at [redacted] after 31 May 2008.

Direct Debit is hassle free because your licence will be automatically renewed every year. With a Direct Debit you can pay annually, or spread the cost with either monthly or quarterly payments.

- It takes just a few minutes to renew your TV Licence online.
- Simply visit www.tvlicensing.co.uk with your TV Licence number and bank details to hand and click on 'Buy or renew your TV Licence'.
- Our website is totally secure, following industry best practice standards.

As it's so easy to renew it online, why not receive your licence electronically too?

It's electronic and secure, and choosing to receive your TV Licence by email means this could be the last piece of paper you get from us. We also keep a permanent record of everyone on our database so we know who's paid and who hasn't.

If you have any questions about Direct Debit or receiving your TV Licence by email, visit www.tvlicensing.co.uk/gethelp or call us on **0844 800 6700**.

Overleaf you'll find information on other ways you can pay for your TV Licence.

After 31 May 2008, if you have not renewed your licence, it will be illegal to use equipment such as TV sets, DVD/video recorders, digital boxes, PCs or mobile phones at this address to watch or record television programmes as they're being shown on TV.

Yours sincerely,



Paul Stanfield
Customer Services Manager

PS I've enclosed a booklet which gives details of the free over 75 TV Licence and short term TV Licence for 74 year olds, as well as concessions for people who are blind or severely sight impaired. *See overleaf for details.

R10L-1-EN-3103-08

TV LICENSING

It's easy
to renew your
TV Licence online
tvlicensing.co.uk

Renewing your
TV Licence online is
fast and secure

RNST50L

Council Tax Bill for 2008/09



Your Account number

[REDACTED]

H R MORGAN

[REDACTED]

Date:

12 March 2008

Account enquiries:

Call 0845 300 0328

49043605

009182

Your PayPoint reference:



This property is in valuation band E. The 2008/09 council tax for this band is **£1509.58** (an increase of 4.0% on 2007/08)
The tax comprises: London Borough of Lambeth **£1130.91** (an increase of 4.8%)
 Greater London Authority **£378.67** (an increase of 2.0%)

Council tax for period 01.04.2008 to 31.03.2009

£1509.58

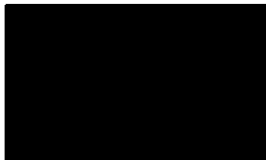
Paid



Your energy experts

49043 605

MORGAN



461 000

739920043511



Visit britishgas.co.uk/billing

Check your account 24/7, make payments, give us meter readings, switch to paperless billing or get information. Whatever you want to do, it's easier, faster and more convenient online.



Call us on: 0845 955 5300

Our phone lines are open Mon-Fri 8am-8pm, and on Sat 8am-6pm. Our busiest day is Monday and our busiest times are between 9am-11.30am and between 6pm-8pm. If you are able to call outside these peak hours, it will help us to answer your call more quickly.



Customer Reference Number: [REDACTED]

Bill date: 14 May 2008 ✓

Your gas bill

Please pay £24.28 now.

Billing summary: 6 Feb - 6 May 2008

Your last bill	£11.03 in debit
Payments received - thank you	£11.03 cr
£11.03 Postal Payment 22 Feb 2008	
Gas you've used	£23.13
(estimated reading) Please turn over for detail	
VAT at 5%	£1.15
Please pay	£24.28

See below for ways to pay.

Let us help you save time and money

We only want to give you information about products and services that will save you time, money and often both. Enclosed is a booklet that does that, and more.

For example, did you know as a British Gas customer you could benefit from Priority Response - our boiler breakdown service - for a low monthly payment? There's more information in the booklet, so why not take a look?

This bill is based on an estimated read

If the current meter reading is significantly different give us your reading by visiting britishgas.co.uk/meterreads or call our Freephone Automated Meter Reading service on **0800 107 0225**.

Gas meter point reference [REDACTED]



www.edfenergy.com

Any questions?

0800 096 9000

Mon-Fri 8am to 8pm

Sat 8am to 2pm

account number

[REDACTED]

Electricity emergency

0800 028 0247

24 hours a day 7 days a week

bill for **13 Feb 08 - 21 May 08**

bill date **21 May 08**



Page 2 of 3

24652

R MORGAN &



electricity bill: £41.92

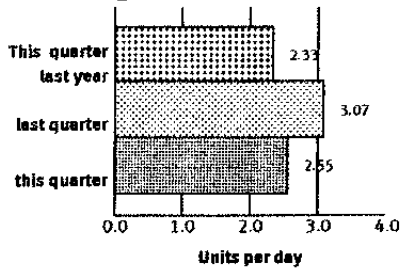
based on an **estimated** reading

Please pay **£41.92**.

B



Your average daily electricity usage



bill summary

Amount of last bill	£41.55
Payments	-£41.55
Charges this period	£41.92
Total for this period	£41.92

Payment due from the date of this bill, please ensure payment reaches us no later than 4 June 08

Nectar points this quarter



Reserved Nectar points **150**

Don't forget to register to start collecting Nectar points

Don't forget to register with us for Nectar or you'll miss out on the reserved points we've been saving for you.

It couldn't be easier to register, simply visit us at www.edfenergy.com/nectarforhome

Your bill is based on more than one estimate

If you would like to supply us with an accurate reading, so that you only pay for the energy you have used, please visit us at www.edfenergy.com or call us free on

0800 015 1736

Bringing it all together

For all our services visit bt.com



Company of the Year
Business AWARDS
Community 2007

Your account number

Bill number

Date
22 April 2008

If you have a query
please see reverse for
our contact details.

490

MISS J MORGAN

00000557



Your BT bill

for [REDACTED]

Total now due £ 50.12

*Please make sure we receive the total now due by
3 May 2008.*

Important: We have renamed your Calling Plan

From 1st April 2008, BT Together
Option 1 has been renamed the "Unlimited
Weekend Plan".

Additionally, all weekend calls to UK
landlines are now included in the
Unlimited Weekend Plan at no extra cost.
You will see this in the "your benefits"
section of your bill. These changes have
been applied automatically to your bill.

BT is a sustainability leader

{ Bt has reduced its
carbon emissions by
60% since 1966

bt.com/betterworld

Save £18 a year

Paying by Direct Debit means
you can relax as your bill
will always be paid on time.
For more details go to
www.bt.com/directdebit

Water

Your new Payment Plan, starting April 2008

1st instalment
2nd April 08

£32.26

7 instalments
2nd May 08
to 2nd November 08

£32.23

**Total
Payable**

£257.87

Your new Payment Plan covers
your water services bill for the
year 1 April 2008 - see below

Please make each payment by
the date shown on the payment
slip. Make sure you get the
receipt page stamped for each
payment made

Service charges 1 April 2008 - 31 March 2009

	Chargeable value/rate per £	Supply charge £	Standing charge £	Totals £
Water	207 @ 62.69p	129.77	26.00	155.77
Sewerage	207 @ 32.90p	68.10	34.00	102.10
Total charges				£257.87

Paid

HEATING

PLUMBING

DRAINS

ROOFING



ELECTRICS

APPLIANCES

CARPENTRY

BUILDING

Pimlico House 1 Sail Street London SE11 6NQ

website: www.pimlicoplumbers.com

Fax: 020 7928 3333

Customer Service: 020 7928 8888

e-mail: accounts@pimlicoplumbers.com

A CUSTOMER AND INVOICE DETAILS

Mr/Mrs/Ms Monahan
Address
Post Code

Invoice No
Date 23/04/08

Work carried out by:
VAT NO. 792 2417 20

B WORK DESCRIPTION - THIS SECTION MUST BE COMPLETED ACCURATELY AND EXPLAINED VERBALLY TO THE CUSTOMER

On ARRIVAL found that water was leaking outside to flat below after investigating found that safety valve to boiler is faulty and needs replacing.

We are unable to fully guarantee this job. See Recommendations
Warning Notice issued in accordance with Gas & Safety Regulations.

MATERIALS USED

RECOMMENDATIONS

New safety valves needed to replace boiler.

Hourly Rate £ 95 per hour + Mat.+VAT
Fixed Price £ : +VAT

C COST DETAILS - CUSTOMER MUST NOT MAKE PAYMENT UNLESS SATISFIED THAT PROCEDURES BELOW HAVE BEEN COMPLIED WITH

1. Working Times, Total no. of hours worked and Breakdown of Labour and Materials are correct. 2. Material collection charges (if any) have been approved by the customer. 3. Mobile phone usage has been job related and any breaks have not been charged for.

Table with columns: Date, Engineer, Time Started, Time Finished, Total No. of Hours charged @ Hourly Rate of (£80-£250), Fixed Price. Includes handwritten entry for 23/04.

Labour £ 120 : 00
Materials £ : -
Sub Total £ 120 : 00
VAT @ 17.5% £ 21 : 00
TOTAL COST £ 141 : 00
Deposit £ :
Balance £ :

*IMPORTANT - CUSTOMER SHOULD REFER OVERLEAF FOR A COMPLETE SCHEDULE OF OUR CHARGES

Cardholder's Name & Address:

Card No. Security Code
Start Date Expiry Date Issue No.
Card Cheque Cash Account Collected by other No Charge Unpaid

Operative's signature
Work has been carried

Customer's signature
Do not sign unless the work has been carried out to your satisfaction

We endeavour to provide the highest levels of customer satisfaction. Should you be dissatisfied in any way please contact us and your concern will be dealt with immediately. Our reputation is important to us and we will not tolerate any of the 'bad practices' associated with the industry.



Additional Costs Allowance

08/09

original received on 1/6/09.

ACA2

Member's claim form

MEMBERS

03 JUN 2009

BUDGETS

About filling in this form

- For details of costs you can claim for, see Green Book section 3.
If you have any doubt about whether you can claim for a cost, please call 020 7219 1340.

Your details

Name in CAPITAL LETTERS

Julie Morgan INV A 683402

Constituency

Cardiff North 514602

514500

Office use only

Costc

M MORGAN JCA

Supp/Res ID

Claim details

You can only claim for

- costs you have actually paid
additional expenses wholly, exclusively and necessarily incurred to enable you to stay overnight away from your only or main home for the purpose of performing your Parliamentary duties.

Please list

- all items costing £250 or more and include receipts - except for food, for which receipts are not required.

Please attach

- receipts or invoices for any hotel cost even if it is less than £250.

Period of claim

from 1/7/08 to 30/3/09

Total cost of hotel stays attach all receipts

£ : p

Mortgage payments (interest only) or rent

£ : p

Food

£ 97 : 07 Electricity
57 : 55 Electricity

Utilities

£ 48 : 43 Electricity
24 : 06 Gas
14 : 56 Gas

Council Tax/Rates

£ : p

Telephone and telecommunications

£ 49 : 38 Telephone
41 : 99 Telephone
59 : 87 Telephone

Cleaning

£ : p

Service/maintenance

March 08 - Oct 08 £ 246 : 75 Gas Home Care agreement.
Oct 08 - Mar 09 £ 575 : 00 1/2 year Service Charge
£ 575 : 00 1/2 year Service Charge.

Repairs/insurance/security

£ : p

Other

£ : p please specify

Other

£ : p please specify

Other

£ : p please specify

Total

£ 1789 : 66 p

5888678 RS 10/08

42922/11/09

BM

Details of second home *if applicable*

Address of
second home
for Additional
Costs Allowance

Postcode

Declaration

I confirm that I incurred these costs wholly, exclusively and necessarily to enable me to stay overnight away from my only or main home for the purpose of performing my duties as a Member of Parliament.

Signature

MP

Date

29 May 09

Data protection

The House of Commons Administration will process the information you provide on this form for the purpose of administering and accounting for the Members' Estimate, making payments and keeping records in accordance with the rules agreed by the House of Commons and the Inland Revenue. The information will also be disclosed to the National Audit Office for audit purposes. The information may also be used within the House of Commons Administration or by its agents for the purpose of business analysis or research.

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Send your completed
form to

Validation Team, Operations Directorate,
Department of Finance & Administration, House of Commons, London SW1A 0AA



Any questions?
0800 096 9000
 Mon-Fri 8am to 8pm
 Sat 8am to 2pm
 account number

Electricity emergency
0800 028 0247
 24 hours a day 7 days a week
 bill for 13 Aug 08 - 17 Nov 08
 bill date 17 Nov 08



24652

Page 2 of 3



R MORGAN &



electricity bill: £97.07

based on an **estimated** reading

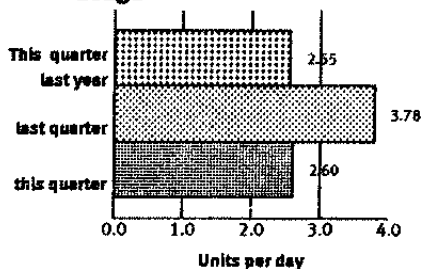
Please pay **£97.07**.

B

Paid



Your average daily electricity usage



bill summary

Amount of last bill	£48.43
Payments	£0.00
Charges this period	£48.64
Total for this period	£97.07

Payment due from the date of this bill, please ensure payment reaches us no later than 1 December 08

Nectar points this quarter



Reserved Nectar points **50**

Don't forget to register to start collecting Nectar points
 Don't forget to register with us for Nectar or you'll miss out on the reserved points we've been saving for you.
 It couldn't be easier to register, simply visit us at www.edfenergy.com/nectarforhome

This meter reading is **estimated**

If you would like to supply us with an actual reading, so that you only pay for the energy you have used, please visit us at www.edfenergy.com or call us free on **0800 015 1736**

S [Redacted]



Any questions?
0800 096 9000
 Mon-Fri 8am to 8pm
 Sat 8am to 2pm
 account number

0800 028 0247
 24 hours a day 7 days a week
 bill for **17 Nov 08 - 17 Feb 09**
 bill date **17 Feb 09**



24652

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R MORGAN &



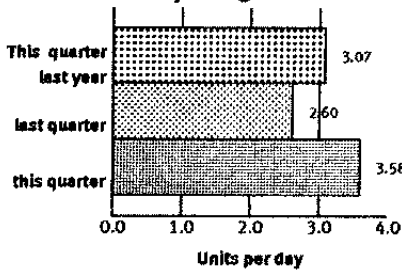
electricity bill: £57.55

based on an **estimated** reading
 Please pay **£57.55**.

B

Read

Your estimated average daily electricity usage



bill summary

Amount of last bill	£97.07
Payments	-£97.07
Charges this period	£57.55
Total for this period	£57.55

Payment due from the date of this bill, please ensure payment reaches us no later than 3 March 09

Your bill is based on more than one estimate

If you would like to supply us with an accurate reading, so that you only pay for the energy you have used, please visit us at www.edfenergy.com or call us free on **0800 015 1736**

Nectar points this quarter



Reserved Nectar points **50**

Don't forget to register to start collecting Nectar points
 Don't forget to register with us for Nectar or you'll miss out on the reserved points we've been saving for you.
 It couldn't be easier to register, simply visit us at www.edfenergy.com/nectarforhome

S



Any questions?
0800 096 9000
 Mon-Fri 8am to 8pm
 Sat 8am to 2pm
 account number

0800 028 0247
 24 hours a day 7 days a week
 bill for 21 May 08 - 13 Aug 08
 bill date 14 Aug 08



24652

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R MORGAN &



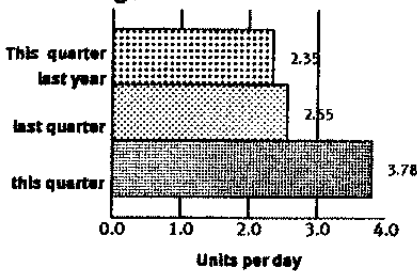
electricity bill: £48.43

Please pay **£48.43**.

Paid

B

Your average daily electricity usage



bill summary

Amount of last bill	£41.92
Payments	-£41.92
Charges this period	£48.43
Total for this period	£48.43

Payment due from the date of this bill, please ensure payment reaches us no later than 28 August 08

Nectar points this quarter



Reserved Nectar points **150**

Don't forget to register to start collecting Nectar points
 Don't forget to register with us for Nectar or you'll miss out on the reserved points we've been saving for you. It couldn't be easier to register, simply visit us at www.edfenergy.com/nectarforhome

S [Redacted]

Alliance & Leicester
 COMMERCIAL BANK
 Bootle Merseyside G1R 0AA



Payment Slip

Bank Giro Credit



Reference (Customer account number)

Credit Account Number

Amount due
 (no fee payable at PO counter)

£ 48.43

signature

date

Cheque acceptable at PO counter

Cash

Cheque

£

Cashier's stamp and initials

Please do not write or mark below this line
 Do not fold this payment slip

HSBC Bank plc
 Head Office Collection Account
 EDF Energy Customers plc



49043 601

Ms Julie Morgan



362 000



Your gas bill - estimated

Please pay **£24.06** - to reach us by **3 Mar 2009**

Paid

Before this bill

Your previous bill	£214.26 in debit
What you paid	£214.26
Balance after your last payment	£0.00

e We've estimated the reading for this statement. If your current meter reading is significantly different you may give us your new reading at britishgas.co.uk/meterreads or by calling freephone (0800 107 0224).

This bill

Balance brought forward	£0.00
Gas you've used this period	£22.92
VAT at 5%	£1.14
Total to pay	£24.06 in debit

For further details please turn over →

Contact us

0800 048 0202

Mon - Fri, 8am - 8pm, Sat, 8am - 6pm.

Please have your latest meter reading handy.

Planning on moving home?

Call the number above and press 1

Or go to

britishgas.co.uk/billing

To manage your account on line

Customer reference number

Bill date:

17 February 2009 ✓

Bill period:

01 Nov 08 - 09 Feb 09

Message board

A great way to help reduce your gas bills - straight away

Completing our Energy Savers Report could be another money saving choice. It's free and filled with energy saving advice and you could cut your energy bills by up to a third* - so it's really worth doing. Just visit britishgas.co.uk/ee today.

*Based on Energy Savers Report data from March 2006 - June 2008 plus efficiency advice.

Ways to pay your bill

What you paid - thank you

Postal payment 24 Nov 2008 £214.26

Total payments £214.26**Gas you've used this period**

Meter number: [REDACTED]

1 Nov 08 - actual **3773** We read your meter
9 Feb 09 - estimated **3783** Estimated**= 10 imperial units used over 101 days (estimated)**Gas units converted = **315.76 kWh used over 101 days**

315.76 kWh x 7.259p £22.92

Total cost of gas used £22.92**Gas units are converted to kilowatt hours using the following formula:**

imperial units used	metric conversion factor	calorific value	volume correction	to convert to kWh	gas used in kWh
10	x 2.83	x 39.2782	x 1.0226400	÷ 3.6	= 315.76

To get a large print, talking or braille bill or to join our Home Energy Care register call 0800 072 8625 (Textphone 18001 0800 072 8626)

British Gas Trading Limited Registered in England No. 3078711. Registered Office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD. VAT Registration Number 684 9667 62. Bill date & tax point 17 Feb 2009.

Emergency? Smell gas**!** Call **0800 111 999** (24 hours)

To find the name and address of the company responsible for the gas pipeline delivery network to your home, please call 08701 600 229 (lines open Mon-Fri 8am to 9pm, excluding Bank Holidays).

Your gas meter point reference number

London Electricity Pricing Area

Accuread read your meter.

Getting in touch with us✉ Write to **British Gas PO BOX 3055, Eastbourne BN21 9FE**☎ Central heating enquires: **0845 672 2122****What to do if you have a complaint**

Step 1 Please contact us on 0800 072 8632, go to www.britishgas.co.uk/energycomplaint, or write to British Gas Complaint Management Team, PO BOX 3054, Eastbourne BN21 9FD. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please write to: Andy Eley, Head of Complaints, British Gas, PO BOX 1577, Southampton SO18 9EX.

If following steps 1 and 2 you are still dissatisfied you may contact the Energy Ombudsman on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.energy-ombudsman.org.uk. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. Their final decision is binding on the energy supplier, not the customer.

Advice?

Consumer Direct, the Government's helpline for consumer advice, offers clear, practical and impartial help and advice. You can call on 08454 04 05 06 or go to www.consumerdirect.gov.uk.

**Call free from BT Calling Plan. Mobiles and other providers' charges may vary. Your calls may be monitored and/or recorded for quality and compliance purposes.*

49043 607

Ms Julie Morgan



428 000

472650808441



Visit britishgas.co.uk/billing

Check your account 24/7, make payments, give us meter readings, switch to paperless billing or get information. Whatever you want to do, it's easier, faster and more convenient online.



Call us on: 0845 955 5300

Our phone lines are open Mon-Fri 8am-8pm, and on Sat 8am-6pm. Our busiest day is Monday and our busiest times are between 9am-11 30am and between 6pm-8pm. If you are able to call outside these peak hours, it will help us to answer your call more quickly.



Customer Reference Number: 

Bill date: 13 Aug 2008

Your first gas bill

Please pay £14.56 now.

Billing summary: 22 May - 5 Aug 2008

Gas you've used	£13.87
(estimated reading) Please turn over for detail	
VAT at 5%	£0.69
Please pay	£14.56

See below for ways to pay.


Important information about your gas prices

As you may have seen in the news recently world oil and gas prices have been reaching record highs and this is an issue facing all energy suppliers. In fact, in the last 6 months wholesale energy prices have increased by more than 60%.

As a result, unfortunately we have to increase our prices. Your new gas prices came into effect on 30 July 2008 and are in the enclosed leaflet along with useful information on how to reduce your energy bills.

This bill is based on an estimated read

If the current meter reading is significantly different give us your reading by visiting britishgas.co.uk/meterreads or call our Freephone Automated Meter Reading service on **0800 107 0225**.

London Electricity Pricing Area
Gas meter point reference 

→ Gas you've used - in detail

Meter readings for meter number [REDACTED]

Previous Reading	Recent Reading	Gas units	Kilowatt hours used	Pence per kWh	Charges (£)
3611 22 May 08 we estimated your first meter reading	3617 29 Jul 08 estimated	6	188.46 over 69 days	188.46 kWh at 6.151 pence	11.59
3617 30 Jul 08 estimated	3618 5 Aug 08 estimated	1	31.41 over 7 days	31.41 kWh at 7.259 pence	2.28
Total charges for gas used					13.87

How we convert gas units used to kilowatt hours:
 kWh used = Gas Units
 x 2.83 (metric conversion factor)
 x 1.0226400 (volume conversion factor)
 x 39.0723 (calorific value)
 + 3.6 (kilowatt hour conversion factor)


24-hour Gas Emergency Service 0800 111 999

If you smell gas or need to report a dangerous gas situation, please call immediately


Loss of Supply


To find the name and address of the company responsible for the gas pipeline delivery network to your home, please call 08701 600 229 (lines open Mon-Fri 8am to 9pm, excluding Bank Holidays). The company that reads your meter is Accuread.

To get a large print, talking or braille bill or to join our Home Energy Care register call 0845 955 5404 (Textphone 18001 0845 955 5202).

 **Questions?**
 Visit our website for answers to our most frequently asked questions.

britishgas.co.uk/billing

 **0845 955 5300***
 We are open Mon-Fri 8am-8pm, Sat 8am-6pm.

 Contact us at britishgas.co.uk/contactus or, write to us at: British Gas, PO BOX 3055, Eastbourne BN21 9FE

 **Planning on moving home? Call us on 0845 955 5800**

If you have a complaint
 Please contact us by phone: 0845 073 0017, online britishgas.co.uk/complaints, or by post: British Gas Complaint Management Team, PO BOX 3054, Eastbourne BN21 9FD. We will do all we can to resolve your issue straight away. If you are not happy with the resolution of your complaint, please write to: Andy Eley, Head of Complaints, British Gas, PO BOX 1577, Southampton SO18 9EX.

If you have followed these steps and are still not satisfied with the resolution of your complaint, you can bring your case to the Energy Supply Ombudsman at 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.energy-ombudsman.org.uk. The Ombudsman has been established to provide impartial advice and resolution on disputes only where final resolution cannot be agreed between customer and supplier.

Advice?
 Energywatch offer free impartial help & advice, you can call their help line on: 08459 060708 (Textphone 18001 08459 060708), or via www.energywatch.org.uk

Your calls may be monitored and/or recorded for quality and compliance purposes



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Your account number



Bill number

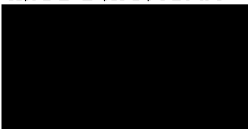


Date
22 July 2008

If you have a query
please see reverse for
our contact details.



MISS J MORGAN



00000580



Your BT bill

for

Total now due £ 49.38

*Please make sure we receive the total now due by
2 August 2008.*

Paid

**Sign up for Direct
Debit now!**

It has never been easier:

If you want to sign up for Monthly
Payment Plan just visit
www.bt.com/payments or call us
free on 0800 443 311, follow the verbal
instructions and then select option 1.

Save £18 a year
Paying by Direct Debit means
you can relax as your bill
will always be paid on time.
For more details go to
www.bt.com/directdebit

00000580



Bringing it all together

Your account number

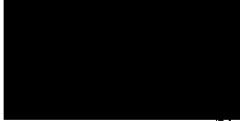
Bill number

Date
9 February 2009

If you have a query
please see reverse for
our contact details.



MISS J MORGAN



Paid

906144

Reminder

for

Total now overdue
£ 41.99

If you have paid this amount in full within the last few days
- thank you for your payment
- please accept our apologies for this reminder
- there is no need to call us.

If you have not yet paid this amount in full please do so immediately. See back of the reminder for payment options.

Please pay this bill immediately
You may incur a £7.50 late payment charge and/or a reconnection charge if you fail to pay this bill immediately.
You can pay by either Debit or Credit Card by calling 0800 1690108 or visiting www.bt.com/billing-payments.
For details of other payment options, please see the back of this bill.

Page 01 of 01

00006226



- You can find details of how to pay overleaf.
- If appropriate, fill in the details on this payment slip.
- Please don't send cash by post.
- Please quote 'Your account number' below on correspondence or remittance advices.

bank giro credit

ABC

Total now due
£ 41.99

Your account number



Signature _____

Date _____



Bank details



Barclays PLC
Automated Bulk Credit Clearing
BT 00-00

Cash		
Cheques		
£		

Cashier's stamp and initials

No. cheques

Fee



Please do not fold, pin or staple this slip; or write below this line.

41.99

RF Dennyley BCC 2003103



Bringing it all together

Your account number

Bill number

Date
22 October 2008

If you have a query
please see reverse for
our contact details.



49043608

Paid

MISS J MORGAN

Your BT bill

for [redacted]

Total now due £ 59.87

*Please make sure we receive the total now due by
2 November 2008.*

Want more from Broadband?

BT Total Broadband's NEW Home Hub gives you the best wireless range of any UK broadband provider. Getting BT Total Broadband up and running is easier than ever before because we've made the set-up process 50% simpler.

For a reliable, award winning service with more features than any other provider, it makes sense to choose BT Total Broadband. For more information visit www.bt.com/getbroadband.

Save £18 a year
Paying by Direct Debit means you can relax as your bill will always be paid on time. For more details go to www.bt.com/directdebit

- You can find details of how to pay overleaf.
- If appropriate, fill in the details on this payment slip.
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- Please quote 'Your account number' below on correspondence or remittance advices.

bank giro credit



Your account number

Total now due

Cashier's stamp and initials

Signature

Date

£ 59.87



Bank details

Barclays PLC
Automated Bulk Credit Clearing
BT 00-00

Cash	
Cheques	
£	

No. cheques	Fee

Please do not fold, pin or staple this slip; or write below this line.

59.87

Your British Gas HomeCare agreement

Your HomeCare number
[REDACTED]

Here's what you've chosen

£

HomeCare 200 Caring for your central heating	246.75
---	--------

Your payments summary The total annual charge for your services	246.75 ✓
--	----------

All this for around £20.59 per month

If you switch to pay by Direct Debit you could save £6.00 per year and spread your payment over 12 months

Purd

Letter reference
[REDACTED]

Agreement Address
[REDACTED]

This agreement runs from
15 October 2008 - ✓
14 October 2009 ✓



Any Questions?

0845 7 365 100

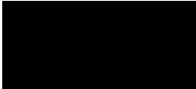
Tel. outside UK (International)

+44 1698 802 101

British Gas



Ms J. Morgan



002 000



Dear Ms Morgan

It's time to renew your HomeCare agreement.

This is to let you know that your HomeCare 200 agreement is about to come to an end. Without it, a boiler or heating breakdown could cost you a lot of time, trouble and money. With it, you enjoy the reassurance of:

- Maintenance and repair to your whole central heating system.*
- Unlimited call-outs.
- NOW, in 8 out of 10 cases, same day call outs are guaranteed if you have no heating or hot water.†
- Parts and labour costs included.*
- An Annual Service of your whole central heating system.*
- 24-hour, 365 day manned customer helpline.

Although you're not entitled to our no usage bonus (as stated in your Terms & Conditions), if this year is trouble-free and you don't need to call on one of our expert engineers, you'll receive your discount at your next renewal.

You'll find all your payment details on the back of this letter.

It's easier and cheaper to pay by Direct Debit.

If you pay by monthly Direct Debit, you could save £6 a year. And it's far easier than paying by cash or cheque, because once it's set up you don't have to do anything.

Just call us on **0845 7 365 100**** to renew by phone or set up a Direct Debit. Or simply complete and return the payment form overleaf. Then you can sit back and enjoy the peace of mind you get with HomeCare.

Yours sincerely



Gordon Morrison
Manager, HomeCare

P.S. If we haven't already made arrangements for your Annual Service* to ensure your appliances are working safely and efficiently, we'll be in touch soon.

*Subject to terms and conditions †Same-day call outs if you call before 9.30am

**Call charges apply. See leaflet for details

Your HomeCare number



Letter reference



Date

11 September 2008



Need to call us out?

0845 9 500 400

Any Questions?

0845 7 365 100

Tel. outside UK (International)

+44 1698 802 101



Our Address

HomeCare Membership Office,
Bothwell Road, Uddingston
Glasgow, G71 7UD

If you use a text phone,
Please call

Breakdowns and servicing

180010845 070 0179

Membership Enquiries

180010845 070 0178

If you'd like this letter in large
print, Braille or audio cassette,
please call

0845 7 365 100

598270007862

234587890123458
X X
XX

788 10078923820*

[REDACTED]
Property Management

Telephone: [REDACTED] Facsimile: [REDACTED]

Mr H R & Mrs J Morgan
[REDACTED]

Date: 24 Mar 2009

Our Ref: [REDACTED]

Page No: 1

Application For Payment

RE: [REDACTED]

Date	Description	Debit	Credit	Balance
	Balance Brought Forward			£0.00
1 Oct 2008	Interim S/Charge (Service Charge Expend) 1 Oct 2008 to 31 Mar 2009	575.00		£575.00dr
10 Oct 2008	Payment Received - Thank You		575.00	£0.00
	Balance Carried Forward			£0.00

NOTICE IS HEREBY GIVEN pursuant to the Landlord and Tenant Act 1987 Section 48 that all notices (including notices in proceedings) may be served upon the Landlord:- [REDACTED]

Paid

Remittance Slip - please tear off this portion and return with your remittance payable to [REDACTED]

Our Ref: [REDACTED]

Mr H R & Mrs J Morgan
[REDACTED]

Amount Due: £0.00

[Redacted]

Property Management

[Redacted]

Telephone: [Redacted] . Facsimile: [Redacted]

Mr H R & Mrs J Morgan

[Redacted]

Date: 26 Aug 2008

Our Ref: [Redacted]

Page No: 1

Application For Payment

RE: [Redacted]

Date	Description	Debit	Credit	Balance
	Balance Brought Forward	575.00		£575.00dr
12 Mar 2008	Payment Received - Thank You		575.00	£0.00
1 Oct 2008	Interim S/Charge (Service Charge Expend) 1 Oct 2008 to 31 Mar 2009	575.00		£575.00dr
	Amount Now Due			£575.00dr

NOTICE IS HEREBY GIVEN pursuant to the Landlord and Tenant Act 1987 Section 48 that all notices (including notices in proceedings) may be served upon the Landlord: [Redacted]

Card

Please photocopy this section and return with your remittance payable to BRIDGEFORD CO-OP